



الباسم القابضة

# ALBASEM HOLDING

## Facilities Management Services

We are the top provider of sustainable and technology-driven Total Facilities Management Services in the United Arab Emirates.

Abu Dhabi | Ajman | Dubai (HQ) | Fujairah | Ras al Khaimah | Sharjah | Umm al Quwain



# ABOUT COMPANY

At Albasem Holding LLC, We Are An Emerging Integrated Facilities Management (IFM) Service Provider Dedicated To Transforming The Landscape Of Facility Management In The UAE. With A Diverse Portfolio Of Services, A Commitment To Quality, And An Unwavering Focus On Sustainability And Innovation, We Are Your Trusted Partner In Ensuring Seamless Operations, Enhancing Efficiency, And Creating Exceptional Environments.

At Albasem Holding LLC, We Redefine The Realm Of Facility Management With A Commitment To Excellence, Innovation, And Comprehensive Solutions. As A Leading Integrated Facilities Management (IFM) Service Provider, We Specialize In A Diverse Range Of Services Tailored To The Unique Needs Of Our Clients.

Cutting-Edge Technology: Our Operations Are Powered By State-Of-The-Art Computer-Aided Facilities Management (CAFM) Systems, AI, And IoT-Backed Systems That Enable Efficient Scheduling, Tracking, And Reporting.

## Our Portfolio

### Purpose Statement

“To Work Smart, Be Green And Deliver Outstanding Service For Our Customers And Their Facilities”



Total Facilities  
Management



Sustainability  
Management



Home & Property  
Maintenance



Innovation &  
Technology



Hospitality

# ABOUT THE FOUNDER

In Today's World, Traditional Approaches To Facility Management Solutions No Longer Yield Tangible And Real Benefits. At Albasem Holding, We Embrace Strategic Ideas To Help Our Clients Recognize The Potential Opportunities Inherent In Change. Nothing Will Deter Us From Delivering Concrete Results For Their Businesses And Facilities Because Our Success Is Intricately Tied To Our Partner's Success, And Their Trust In Us Is Of Utmost Importance. Our Clients Are Increasingly Acknowledging The Strategic Significance Of Facility Services In Cost Reduction, Risk Management, And Enhancing The Working Environment Of Any Facility. At Albasem Investment, We Possess The Essential Expertise, Experience, And Systems Necessary For Strategic Management, Excelling In Property Management And Facility Services. We Think Differently, Act Decisively, And Are Always Prepared To Confront Any Challenges Entrusted To Us By Our Reliant Clients. In Short, We Are Committed To Reshaping Our Clients' Perspectives Regarding Their Property Management Partners. Our Singular And Enduring Goal At Albasem Holding Is To Do Whatever It Takes To Ensure That We Deliver Tangible Results Aligned With Our Client's Objectives, Propelling Both Our Clients And Their Businesses Forward Practically And Effectively. After All, Our Responsibility Extends Beyond Serving Our Clients To Serving Their Businesses. While We Continually Strive To Stay Close To Our Clients, Meeting Their Needs And Aspirations, We Take Pride In Our Commitment To Our Human Resources, Which Have Been Instrumental In Achieving These Successive Successes.





## رخصة تجارية Commercial License

### تفاصيل الرخصة / License Details

License No.	1052886	رقم الرخصة
Company Name	JOMATRIX TECHNICAL SERVICES WORKS L.L.C	اسم الشركة
Trade Name	JOMATRIX TECHNICAL SERVICES WORKS L.L.C	الاسم التجاري
Legal Type	Limited Liability Company - Single Owner(LLC - SO)	الشكل القانوني
Expiry Date	06/04/2024	تاريخ الانتهاء
D&B D-U-N-S @	0	الرقم العالمي
Register No.	2121990	رقم المسجل التجاري
Issue Date	07/04/2022	تاريخ الإصدار
Main License No.	1052886	رقم الرخصة الأم
CCCI No.	396738	عضوية الغرفة

### الأطراف / License Members

Share / الحصص	Role / الصفة	Nationality / الجنسية	Name / الاسم	No. / رقم الشخص
100.00%	Shares Owner / مالك حصص	Jordan / الأردن	لوى باسم عوض بداد	1092772
	Manager / مدير	Jordan / الأردن	LOAY B A BADDAD	1092772
			LOAY B A BADDAD	

### نشاطات الرخصة التجارية / License Activities

Building Cleaning Services	خدمات تنظيف المباني والمساحات
Electromechanical Works Contracting	مقاولات الأعمال الإلكترونية وميكانيكية
Technical Services Works	أعمال الخدمات الفنية

### العنوان / Address

Phone No	971-50-6061114	هاتف
Fax No		فاكس
Mobile No	971-50-6061114	هاتف محمول
P.O. Box	234797	صندوق بريد
Parcel ID	126-623	رقم القطعة
Email	loaybaddad@hotmail.com	البريد الإلكتروني

ملك الهام محمد أمين ميرزا غفاري - نيرة - ابو هيل G-03 مكتب رقم

### ملاحظات / Remarks

Print Date 31/10/2023 14:00 تاريخ الطباعة Receipt No. 15310219 رقم الإيصال

يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/إتسالات) لتتوصل على أن الدفع.

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وثيقة إلكترونية معتمدة وصادرة بدون توقيع من دائرة الاقتصاد والسياحة في دبي. لمراجعة صحة البيانات الواردة في الرخصة يرجى مسح رمز الاستجابة السريعة this is a certified e-document issued without signature by the department of Economy and Tourism. Kindly Scan the QR Code to Verify the certificate

## Economic License

Business License - Tاجر أبو ظبي

Emerging Economic Establishment

License No	CN-5048360	رقم الرخصة
ADCCI No	8800056975	عضوية الغرفة
Establishment Card MOHRE	1986935	وزارة الموارد البشرية والتوطين بطاقة المنشأة
Establishment Card ICA	843454	الهيئة الاتحادية للهوية والجنسية بطاقة المنشأة
Legal Form	Sole Proprietorship L.L.C.	النشك القانوني
Trade Name	ALBASEM HOLDING - L.L.C - O.P.C	الاسم التجاري
Establishment Date	22/09/2023	تاريخ تأسيس المنشأة
Issue Date	22/09/2023	تاريخ الإصدار
Expiry Date	21/09/2024	تاريخ الانتهاء

الصفة Role	الجنسية Nationality	المالك / الشركاء Owners / Partners	الرقم No.
مالك Owner	الأردن Jordan	لوى باسم عوض بداد LOAY B A BADDAD	42303687
المفوض بالتوقيع لبطاقة المنشأة EC Authorized Signatory	الأردن Jordan	لوى باسم عوض بداد LOAY B A BADDAD	42303687
مدير Manager	الأردن Jordan	لوى باسم عوض بداد LOAY B A BADDAD	42303687

Economic Activities	النشطة الاقتصادية
- * All Kind Building Projects Contracting	- * مقاولات مشاريع البناء بلواعها
- Management and Operation of Public Utilities	- إدارة وتشغيل المرافق
- Management Services of Companies and Private Institutions	- خدمات إدارة الشركات والمؤسسات الخاصة
- Buildings Cleaning Services	- خدمات التنظيف الداخلية للمباني
- Facilities Management Services	- خدمات إدارة المنشآت
- Landscape And Gardening Services	- خدمات تجميل الحدائق والبساتين
- Buildings Maintenance	- صيانة المباني
- * Electrical Contracting	- * المقاولات الكهربائية
- * Mechanical Contracting	- * المقاولات الميكانيكية

Official Email	loaybaddad@hotmail.com	البريد الإلكتروني الرسمي
Official Mobile	971506061114	رقم التواصل الرسمي



www.added.gov.ae

وثيقة معتمدة وصادرة بدون توقيع أو ختم من دائرة التنمية الاقتصادية - أبوظبي. للتحقق من صحة الوثيقة الواردة في الرخصة برجاء زيارة الموقع www.tamm.abudhabi  
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## Our Message

"Providing Comprehensive Services In Facility Management, Contracting, General Trading, And Investment By Offering Innovative And Efficient Solutions Characterized By High Quality That Exceed Our Customers' Expectations."

## Our values.

"Integrity And Commitment. Adherence To The Highest Quality Standards. Credibility, Transparency, And A Sense Of Responsibility. Fulfilling The Company's Obligations Towards Customers."

## Our vision.

"To Become The Leading Company In Providing Facility Management, Contracting, And General Trading Services And Solutions Locally And Regionally."

## Our Mission.

"Integrating Facility Management, Contracting, And Investment Services Into One Comprehensive Platform. Creating Added Value Through The High-Quality Services We Provide. Offering Innovative, Distinctive, And Successful Services And Achieving Excellence In Customer Service."

# Our Values



## EXCELLENCE

Stakeholders satisfaction is our ultimate goal

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## INNOVATION

Our approach in creating sustainable value for our stakeholders

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## LEARNING

We never stop learning

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## TEAMWORK

We are one team with one purpose

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## INTEGRITY

We carry out our business with honesty and consistency

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## RESPECT

We treat all people and the planet with respect and dignity. We do our best to conserve resources on a personal and professional level

# WHY

## ALBASEM HOLDING

At Albasem Holding Company, Our Reputation Is Built On The Expertise Of Our Team And Our Agility In Responding To Market Opportunities. Our Approach Is Client-Focused, With A Genuine Desire To Meet Their Changing Needs Effectively. Our Scope Of Services Goes Beyond Traditional Boundaries In Property Management And Facility Services, With A Constant Pursuit Of Innovative Ways To Meet Our Client's Needs In Sales, Purchase, Leasing, Or Asset Management. We Are Committed To Becoming The Leading Company In The Real Estate, General Trading, Contracting, And Facility Services Industries.

At Albasem Holding, We Approach All Challenges With Equal Importance, From Simple Daily Facility Management Tasks To Complex Problems. Our Trained And Qualified Teams In Facility Management, Engineering, And Technical Services Ensure That Our Clients Feel Assured About The Smooth Operation Of Their Facilities, Freeing Them To Focus On Core Tasks Such As Planning And Development.

We Work Cohesively And Efficiently, Whether Inspecting And Selecting Sites Or Providing Necessary Consultations For Asset Development And Investment. Our Method Of Operation Is Grounded In A Deep Understanding Of The Market, As We Continuously Read And Analyze The Economic Impacts Affecting The Real Estate Services Market. Our Expertise Allows Us To Deliver Creative Solutions That Combine A Deep Understanding Of The Market With The Wise Application Of Real Estate And Other Service Principles, Ensuring That We Achieve Optimal Outcomes For Our Clients.

## Our State-Of-The-Art Training Center

Our State-Of-The-Art Training Center Is Equipped With All The Necessary Amenities. Our Facilities Include An Elevator, Bathrooms, A Kitchen, A Lobby, Office Space, Glass Partitions, A Staircase, And Even A Medical Area. The Walls And Floors Are Thoughtfully Covered In A Variety Of Materials, Such As Carpet, Rubber, Linoleum, Slate, Marble, Wood, And Ceramic Tiles, To Ensure That Employees Learn How To Maintain The Highest Level Of Cleanliness.

## Mep Center Excellence

At Our Mep Centre, We Prioritize Efficiency And The Best Maintenance Practices. Equipped With Assets Such As Split A/C Units, Distribution Boards, Pumps, And Associated Systems, We Continually Strive To Identify New And Innovative Approaches To Maximize Our Efficiency.



**WE OPERATE 24 HOURS A DAY, SEVEN DAYS A WEEK AND 365 DAYS A YEAR**



# Total Facilities Management

WE HAVE ESTABLISHED OURSELVES AS THE PREMIER INDEPENDENT TOTAL FACILITIES MANAGEMENT COMPANY IN THE UAE.



## HARD SERVICES

- Hard FM
- Electrical System
- Mechanical and Plumbing Systems Ventilation and Air Conditioning Systems Civil and Building Fabric Works
- Carpentry, Painting, and Masonry Works LV/ MV System
- Lighting Control System
- Audio/ Visual & PA System
- Maintenance of Infrastructure
- CAFM & Help Desk Support
- Managing Agent Role for Specialise Ser vices
- Remote Monitoring System
- Asset Management
- Health and Safety System (IMS)



## SOFT SERVICES

- Internal and External Cleaning Façade and Glass Cleaning
- Office Boys and Girls
- Concierge and Receptionist
- Hygiene Cleaning
- Gardening and Landscaping
- Porters
- Trolley Management
- Staffing Services
- General Administration
- Pest Control
- Industrial Facilities Cleaning Managing Agent Role for Specialise Ser vices

# HOME MAINTENANCE

## Maintenance Services



Annual Maintenance



AC Servicing



AC Coil Cleaning



Handyman



Electrical



AC Repair



Home Appliance Installation



Plumbing



Move In/  
Move Out



Carpentry



Painting



Masonry



Fit Out &  
Refurbishments

## Cleaning Services



Water Tank Cleaning



Pipeline Disinfection



HVAC System



DUCT Cleaning



Deep Cleaning



External & Internal  
Window Cleaning



Carpet &  
Upholstery Cleaning



Mold Remediation



Laundry Duct  
Cleaning



Indoor Air Quality



Data Center  
Cleaning



Car Park  
Cleaning



Drain Line  
Cleaning



Post Construction  
Cleaning



Drain Line Jetting



Swimming Pool  
Cleaning and  
Maintenance



Landscaping



Façade cleaning



**Integrated Facilities Management (IFM):** We Offer A Comprehensive Suite Of IFM Services That Cover All Aspects Of Facility Management. From HVAC And Plumbing To MEP Services And Specialized Cleaning and security Services Our Integrated Approach Ensures That Your Facility Functions Flawlessly.



**HVAC, Chillers, Specialized Systems, And Civil Works:** Our Experienced Managers, Engineers, And Technicians Are Equipped To Handle HVAC, And MEP Systems With Precision. From Annual Maintenance Contracts, PPM Maintenance To Repairs, We Ensure Optimal Comfort And Operational Efficiency. Our Expertise Extends To Chillers, Ensuring Efficient Cooling Solutions For Your Facility.

**MEP Services:** Our Dedicated Teams Ensure The Optimal Performance And Efficiency Of Your Chillers And MEP Systems. From Installation To Ongoing Maintenance, We Guarantee Seamless Operations. Our Commitment To Excellence, Innovation, And Client Satisfaction Drives Us To Deliver MEP Solutions That Stand The Test Of Time.



**Electrical And Plumbing Services:** We Offer A Comprehensive Suite Of Electrical And Plumbing Services, Ensuring Safety, Functionality, And Compliance With Regulations.



**Swimming Pool Maintenance:** Our Experts Keep Your Swimming Pools Pristine And Inviting, Creating A Relaxing Oasis For Residents And Visitors.

**CCTV Systems:** We provide existing CCTV systems AMC advanced solutions for surveillance, enhancing security and ensuring a safe environment.



**Fire Alarm and Fire Fighting Systems:** Safety is paramount. Our meticulous maintenance of fire alarm and firefighting systems safeguards lives and property.

**Lifts and Escalators:** Efficient vertical transportation is critical. Our teams ensure the reliability and smooth functioning of lifts and escalators.



**Defect Liability Period (DLP) Management:** We manage the Defect Liability Period, ensuring your property remains in optimal condition post-construction.

**End of Lease Maintenance:** We offer comprehensive end-of-lease maintenance services, ensuring a smooth transition for tenants and landlords.



**Third-Party Certifications:** Our commitment to quality is reinforced by obtaining third-party certifications, attesting to our adherence to industry best practices.

**LPG Systems Maintenance:** We provide specialized maintenance services for LPG systems, promoting safety and optimal performance.



**Access Control and ELV Systems:** We implement and maintain advanced access control and Extra Low Voltage (ELV) systems for enhanced security.

**BMS and LCP Solutions:** Our Building Management Systems (BMS) and Lighting Control Panels (LCP) enhance energy efficiency and occupant comfort.



**Energy Management:** With a focus on innovation and a team of experienced professionals, we provide tailored solutions that empower businesses to achieve their energy efficiency goals.



**Cleaning Services:** At Albasem Holding LLC we recognize that cleanliness is not just a standard, but a reflection of professionalism, health, and well-being. Our cleaning services, an integral part of our Integrated Facilities Management (IFM) solutions, are tailored to cater to a wide range of sectors including commercial, residential, retail units, schools, hospitals, malls, and government buildings.



**Commercial Spaces:** A clean and organized workplace fosters productivity and creates a positive impression on clients and employees.

**Residential Complexes:** We understand the importance of providing residents with a clean and comfortable living environment.



**Retail Units and Malls:** Our specialized cleaning teams meticulously maintain retail spaces, ensuring pristine shopping environments that attract and retain customers, fostering a pleasant shopping experience.

**Healthcare Facilities:** In healthcare settings, hygiene is paramount. Our cleaning teams adhere to rigorous standards to maintain the highest levels of cleanliness in hospitals and clinics, minimizing the risk of infections and ensuring patient safety.





**Educational Institutions:** A clean and sanitized learning environment is vital for the well-being of students and staff. Our cleaning services for schools create safe and hygienic spaces that promote effective teaching and learning.

**Government Buildings:** We recognize the significance of government facilities in serving the public. Our cleaning services for government buildings uphold the highest standards of cleanliness, professionalism, and order.



**Car Washing Services:** We provide convenient and eco- friendly car washing services that keep your vehicles in pristine condition, while also minimizing water usage and environmental impact.

**Water Tank Cleaning Services:** Our expertise in water tank cleaning ensures that your water supply remains pure and safe, complying with local regulations and health standards.



**Pest Control Services:** We offer effective pest management solutions that safeguard your facility from infestations, ensuring a healthy and conducive environment.

**Security Services:** At Albasem Holding LLC we are your trusted partner in providing top-tier security services that ensure the safety and protection of diverse environments across the UAE. With a team of SIRA/PSBD-approved security guards and cutting-edge technology at our disposal, we offer customized security solutions for a range of sectors, including retail, commercial, residential, schools, colleges, hospitals, and malls.



**Retail Security:** Our vigilant security personnel create secure shopping environments, safeguarding merchandise and ensuring a safe experience for shoppers.

**Commercial Security:** We provide robust security strategies for office buildings, corporate facilities, and business districts, minimizing risks and maintaining a secure workplace.



**Residential Security:** Our dedicated security teams offer peace of mind to residents, ensuring the safety of gated communities, residential complexes, and individual homes.

**Healthcare Facilities:** Hospitals and medical centers require specialized security measures. Our experts ensure the safety of patients, medical staff, and sensitive areas.





**Mall Security:** Malls are bustling hubs that require meticulous security. Our well-trained guards maintain order and safety while allowing visitors to enjoy a worry-free

**Events Security Guards:** Hosting an event? Our event security services ensure smooth planning and execution, complemented by event security services to safety and orders.



**Educational Institutions:** Safety is paramount in educational settings. Our security services for schools and colleges create secure learning environments for students, staff, and shopping experience.

**Latest Technology Tools and Equipment:** We harness the power of cutting-edge technology, including advanced communication equipment, surveillance systems, and access control solutions.



**Smart and Energetic Personnel:** Our security guards are not only skilled but also exhibit a strong presence, contributing to a safe and secure environment.



**Landscaping and Irrigation Systems Maintenance:** At Albasem Holding LLC we understand that a well-maintained outdoor space is an essential aspect of a complete facility management solution. Our dedicated team of experts is well- equipped to provide comprehensive landscaping and irrigation systems maintenance services that enhance the aesthetic appeal, functionality, and sustainability of your property.



Efficient irrigation systems are integral to maintaining a thriving landscape while conserving water resources.

By incorporating landscaping and irrigation systems maintenance into our comprehensive facility management offerings, Albasem Holding LLC ensures that your entire property, indoors and outdoors, is a testament to excellence, sustainability, and beauty.



Contact us today to explore how our landscaping and irrigation expertise can enhance the overall experience and value of your facility.



# JOMATRIX

CLEANING SERVICE

**Jomatrix is a cleaning services provider. It offers housekeeping, facade and commercial cleaning, natural stone treatment, waste management, janitorial services, and more. The company caters to municipalities, real estate and developers, airports, sports venues, hotels, resorts, and other industries.**

Abu Dhabi | Ajman | Dubai (HQ) | Fujairah | Ras al Khaimah |  
Sharjah | Umm al Quwain



## ABOUT COMPANY

Jomatrix is one of the companies under Al Basem Holding, operating in the general, commercial, residential, and industrial cleaning sectors. This company is part of Al Basem Holding, renowned for providing integrated solutions in various service and trade sectors.

Jomatrix stands out for delivering high-quality cleaning services encompassing a wide range of environments and spaces, including homes, offices, commercial establishments, and industrial facilities. Clients benefit from the company's expertise and professionalism in the field of cleaning services, as Jomatrix consistently seeks to effectively meet customer needs.

Jomatrix relies on a specialized team of well-trained staff, contributing to the provision of services at the highest standards of cleanliness and safety. The company utilizes the latest technologies and equipment in the cleaning industry, ensuring maximum efficiency and effectiveness in performance.

Thanks to its excellent reputation and the outstanding services it provides, Jomatrix is a leading company in the cleaning sector, contributing to the creation of a clean and healthy environment for individuals and businesses. Jomatrix always looks forward to expanding and enhancing its services to meet market needs and achieve customer satisfaction.



# SERVICES

"We exceed customer expectations by continually making our services better"

- ✎ GENERAL CLEANING / CONTRACT CLEANING
- ✎ ROPE ACCESS ( IRATA CERTIFIED )
- ✎ HIGH LEVEL ACCESS CLEANING MAINTENANCE & FIT OUT
- ✎ SERVICES MAID SERVICES
- ✎ MOVE-IN / MOVE-OUT CLEANING
- ✎ POST CONSTRUCTION CLEANING
- ✎ AUTO WORKSHOP SERVICES
- ✎ SUPPORT SERVICES



SECTORS SERVED



HOSPITAL CLEANING



KITCHEN HYGIENE



HIGH LEVEL CLEANING



STREET CLEANING



PROVISION OF OFFICE  
BOYS & GIRLS



SUPPLY OF MESSENGERS



- We engage in fast and personal service in order to assist our customers in delivering results and hygiene levels.
- Our service is based on the use of high end cleaning products and equipments that have a low environmental and health impact while at the same time being highly effective.
- We select products that offer superior cleaning effectiveness while also meeting or exceeding state and federal environmental regulations.
- In accordance with the scope of work and service specifications, all materials, machinery tools and chemicals required for services will be provided by the company.
- We supply a comprehensive range of high quality branded consumable products with regular and reliable deliveries
  - Hand & Skin Care
  - Plastic Sacks & Bin Liners Toilet Rolls
  - Paper Hand Towels
  - Washing Liquids & Detergents First Aid Kits
  - Medical Wipes & Gels Personal Care Products

**Use of high end cleaning products and equipments that have a low environmental and health impact**





**Cleaning Services:** At Jomatrix LLC we recognize that cleanliness is not just a standard, but a reflection of professionalism, health, and well-being. Our cleaning services, an integral part of our Integrated Facilities Management (IFM) solutions, are tailored to cater to a wide range of sectors including commercial, residential, retail units, schools, hospitals, malls, and government buildings.



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# OUR COMMITMENT TO EXCELLENCE

At Albasem Holding LLC, we uphold a policy of unwavering commitment to quality, health, safety, and the environment. Our ISO accreditation reflects our dedication to maintaining the highest standards in all our operations.



**Quality:** We prioritize excellence in every facet of our services, delivering consistent, reliable, and top-notch solutions that exceed client expectations.

**Health, Safety, and Environment (HSE):** We are deeply committed to the well-being of all stakeholders. Our HSE policies ensure a safe and secure environment for occupants, employees, and the community at large.



**Sustainability:** Embracing a sustainable approach, we integrate eco-friendly practices across our services, minimizing our ecological footprint while enhancing efficiency and cost-effectiveness.



**24x7 Support:** With a dedicated call center and helpdesk, our 24x7 support ensures swift responses and resolution to any facility-related queries or emergencies.



**Skilled Workforce:** Our team consists of highly skilled and experienced professionals across various disciplines, including engineering, cleaning, security, and more.

# OUR GROUP OF COMPANIES



Abu Dhabi | Ajman | Dubai (HQ) | Fujairah | Ras al Khaimah | Sharjah | Umm al Quwain





ALBASEM  
HOLDING

الباسم القابضة

**ALbasem Holding LLC**

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